



## Give your constituents multiple ways to securely and conveniently pay their bills

The **Bolletta Product Suite** from Heartland Billing Solutions. Completely integrated, we provide you with billing systems that work together seamlessly for the ultimate user experience. Our comprehensive product suite offers your operation:

### Convenience

Your constituents will have no difficulty finding a way to pay through our variety of payment channels, including web, telephone, in-person and mobile.

### Efficiency

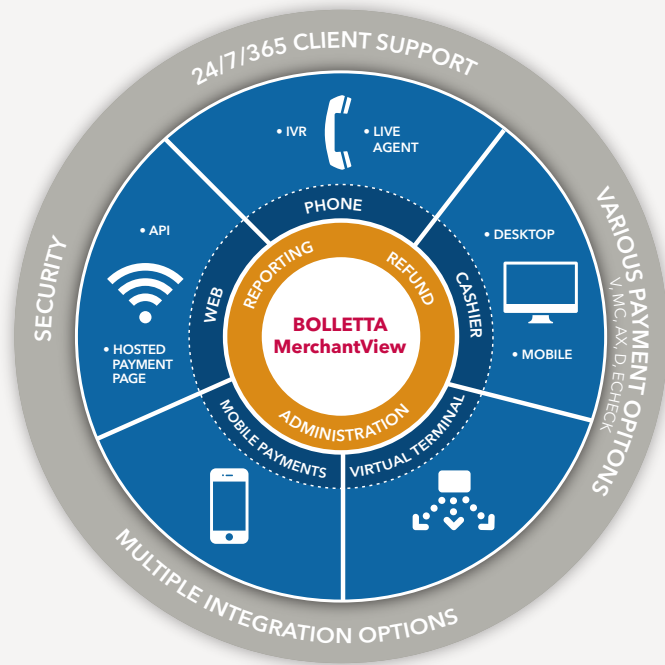
Greatly reduce manual reconciliation processes with on-demand and scheduled delivery of daily, weekly and monthly transaction reports across all payment channels. Chargebacks and disputed transactions are easily managed through system processes.






### Cost Savings

Boost your bottom line through a competitive convenience fee pricing model that collects a per-transaction fee from your constituents and requires minimal, if any, up-front costs from you. An absorbed pricing model (agency pays the fee) is also available, and each participating agency can choose the best option to meet its needs.

# The Bolletta Product Suite from Heartland Billing Solutions.

**Bolletta MerchantView:** your system administration tool that provides up-to-date transaction reports as well as payment void and refund functionality in a completely secure environment.



-  **Bolletta Phone:** a product set dedicated to accepting payments over the phone that includes Bolletta Live Agent and Bolletta IVR.
-  **Bolletta Web:** a web-based solution that gives customers an easy, convenient, and secure way to pay bills from your website.
-  **Bolletta Cashier:** gives you the ability to convert any internet-enabled computer or tablet into a point-of-sale system.
-  **Bolletta Mobile:** gives users the ability to submit a payment securely from anywhere at any time using a mobile device.
-  **Bolletta Virtual Terminal:** lets your staff securely accept a payment without the necessity of installed hardware or software.

You'll also benefit from our live, U.S.-based customer service team. Extremely responsive, this team has an average pick up time of under 10 seconds to respond to your requests.

As the 5th largest payment processor in the country, Heartland provides you with system security and reliability that is second to none. Our Level 1 PCI certified payments processing platform is used to process more than 11 million transactions per day and over \$80 billion per year.

For more information, contact us at 1.866.801.4757 or [BollettaSales@e-hps.com](mailto:BollettaSales@e-hps.com).

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